



## DAYCARE CLIENT AGREEMENT

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CIAO BOW WOW provides a safe, fun and stimulating environment for social, friendly dogs to play and exercise. To insure the health and safety of your dog and that of all our canine clients, we require all owners to complete and sign the following agreement.

Owner's Name(s)

Today's Date

Name(s) of Dogs	Breed	Color	Date of Evaluation (office use only)

This **Agreement** is entered into this \_\_\_\_ day of \_\_\_\_\_, 201\_\_, by and between the above-named Owner(s), hereinafter referred to as "Owner", and Ciao Bow Wow, LLC, hereinafter referred to as "Ciao Bow Wow".

In consideration of the daycare services provided by Ciao Bow Wow, Owner hereby agrees as follows:

1. Owner acknowledges that as of the date of this Agreement, the requirements for daycare services, fees and hours of operation are outlined below, and agrees to same. Owner further acknowledges that Ciao Bow Wow reserves the right to alter or amend the fees, hours and requirements in the future.
2. Each dog must have a complete, up-to-date and approved enrollment form and Dog Personality Form on file.

3. Daycare hours and fees are:

11 Maiden Lane  
Monday to Friday 7 A.M. - 7 P.M.

398 Atlantic Avenue  
Monday to Friday 7:30 A.M. - 7 P.M.  
Saturday 10 A.M. – 6 P.M.

(Excluding major holidays)

Saturday, Sunday and Holiday daycare are available with overnights only, by reservation in advance and subject to availability. See rates and requirements below.

Single Day: \$55 per day  
Sibling(s): \$25  
Half day: \$35

**\*\*Packages:**

1 day a week/5 days per month:	\$245/month
2 days a week/10 days per month:	\$450/month
3 days a week/15 days per month:	\$615/month
Unlimited daycare Mon – Fri/ 22 days per month	\$790/month

**Daycare Packages are valid for Monday to Friday in Manhattan and Monday to Saturday in Brooklyn for the calendar month only and are non-refundable.** We will roll over up to 2 unused days to the next month with the purchase of the next consecutive month's package. There are no roll-overs for "unlimited" packages.

**Siblings** receive a 50% discount on daycare services.

**Rescue dogs** that were adopted from a shelter or other rescue facility receive a 10% discount on daycare services.

**Half-Days:** One day per daycare package may be split into two half-days, at no additional charge. Half days are as follows:

**Morning half day:** 7am to noon

**Afternoon half day:** 2pm to 7 pm

**If owner chooses to split any additional day into half days, there will be a supplemental charge of \$10.**

Ciao Bow Wow is closed on Saturday(except in Brooklyn), Sunday and major holidays, unless prior arrangements have been made. All dogs must be picked up before 7:00 pm weekdays, and 6:00 pm on Saturdays, when open. CBW will try to accommodate late pick-ups (up to 15 minutes), but Owner agrees to call ahead if he/she will be late, and not to make a habit of late pick-ups. Habitually late pick-ups will result in a late fee of \$10 for every 15 minutes (or fraction thereof) after 7 pm.

**Reservations** are suggested, but not required for daycare. Reservations allow CBW to staff appropriately for the number of dogs on a given day, and are appreciated. CBW recommends at least one day of daycare per week for Owner and dog to get the most benefit of daycare.

**Supervised Overnights** are an additional service that is available to daycare clients only. Owner must have a current daycare package to be eligible for overnight services. **The overnight supplement fee is \$35.00 per night**, with a pick-up by 9:00 am. Pick-ups after 9:00 am and before noon will be charged at a half day rate. After noon, a full daycare day rate applies.

Saturday(in Manhattan), Sunday and holiday daycare and overnight fees are as follows:

**Daycare - \$55    Half Day - \$35**

**Daycare with overnight - \$80**

**Unused Daycare Days -**

When your plans change and your pup winds up not using all of the daycare days you paid for in a given month, we don't want you to forfeit those days and pay for services you don't use.

When this happens, we will adjust your package to what you actually used, and credit you for the difference toward your next package. There will be a \$15 administrative fee to recalculate your package and apply the credit.

**Overnight Cancellations -**

We would appreciate 24 hour notice if you are canceling a mid- week overnight reservation (Monday to Friday nights).

**We require 48 hour notice if you are canceling a weekend or holiday overnight(s).** We schedule one of our staff to be with your pup, give her love and attention, 24/7 when he stays with us. We make this commitment and are here for you, even when there is little or no prior notice:) Accordingly, if you reserve weekend or holiday overnights and cancel within 48 hours of your pup's scheduled stay, you will be charged for the first day and night of your reservation.

4. Owner agrees and acknowledges that in admitting my dog(s) to daycare, Ciao Bow Wow has relied upon my representation that my dog(s) is/are in good health, does not have and has not had within the last thirty (30) days any communicable diseases, and has/have not shown aggressive or threatening behavior toward any person or any other dog.

5. Owner acknowledges that daycare poses certain risks, including, but not limited to, contagious illness, parasites, and possible injury to my dog(s) and to myself. Owner hereby voluntarily assumes the risks associated with my dog(s) and/or myself participating in daycare, as well as the risks related to our presence on Ciao Bow Wow property, including, but not limited to, dog bites to humans and/or other dogs and the transmission of illness, disease and/or parasites.
6. Owner hereby authorizes Ciao Bow Wow, LLC, its agents, officers, and employees to take whatever steps they deem necessary for the safety, health and well-being of my dog(s) while under the care of Ciao Bow Wow, including, but not limited to, engaging emergency veterinary services should my dog(s) require same, as determined by Ciao Bow Wow, in its sole discretion. Owner hereby accepts full responsibility for the payment of such services and related expenses, and releases Ciao Bow Wow from any liability for payment for such services and expenses

**OWNER HEREBY RELEASES AND WAIVES LIABILITY AS FOLLOWS:**

7. Owner acknowledges that my dog(s) may be captured on video, photography and/or other medium while under the care of Ciao Bow Wow, and hereby authorizes Ciao Bow Wow to use, broadcast and/or reproduce such images in video, print and/or other media. Owner acknowledges and agrees that such images are the property of Ciao Bow Wow, and that Owner has no right to compensation for any use of such images by Ciao Bow Wow.
8. In consideration of the services rendered by Ciao Bow Wow, Owner hereby releases and discharges Ciao Bow Wow, its agents, officers, members, employees, sub-contractors, successors, assigns and all affiliated parties (hereinafter referred to as “the Indemnified Parties”), from any and all liability, claims, demands, causes of action, loss, damage and/or injury to myself, my dog(s), and/or my personal property, which may result while I, my guest(s) and/or my dog(s) are on the premises of Ciao Bow Wow, except to the extent caused by gross negligence or intentional misconduct of the Indemnified Parties.
9. Owner shall be responsible for myself, my guest(s) and my dog(s) and for any liability caused by me, my guest(s) and/or my dog(s), and shall hold harmless and indemnify Ciao Bow Wow and the Indemnified Parties, from any and all liability, claims, demands, causes of action, loss, damage and/or injury to any other person, dog(s) and/or personal property, which may be caused by myself, my guest(s) or my dog(s) while they are on the premises of Ciao Bow Wow.
10. Owner hereby certifies that he/she is eighteen (18) years of age or older, and has the legal capacity to enter into a binding contract under the laws of the State of New York.

11. Owner agrees that this Agreement shall be binding upon my heirs, assigns and successors in interest.

**OWNER NO. 1**

**OWNER NO. 2**

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**Signature**

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**Signature**

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**Printed Name**

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**Printed Name**

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**Date Signed**

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**Date Signed**